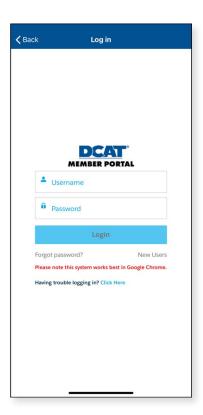




## LOGGING IN TO THE APP

- **1.** Download the DCAT Community App from your device's App Store.
- **2.** Once downloaded, click the Login to your account button.
- **3.** Enter your email and the password you use to log into the DCAT Portal for registration, membership renewal, etc.
- **4.** If you don't have a password for the portal, click New User and complete the New User registration.
- **5.** If you have a Username but forgot your password, click the forgot password option and follow the instructions to complete the password reset.
  - a. Note: After you reset your password in the app, you will be logged into the community. To get back into the app, you will click the Back button at the top of the screen and click the Login button on the reenter your username and password into the app.







# **USING THE MOBILE APP**

### **NEWS FEED**

- Upon entering the app, you will see the News Feed with the latest news and updates from DCAT.
- Any users may comment and interact on the community news feed posts.
- Comments that could be considered advertising are not allowed on the feed.
- Any comments that could be deemed offensive or inappropriate will be removed and lead to the user's removal from the app.

#### TO COMMENT ON A POST

- **1.** Click on the post you wish to comment on.
- **2.** Enter your comment at the bottom of the screen.
- **3.** To delete your comment, hold down the 3 dots to the right of the comment and click remove.







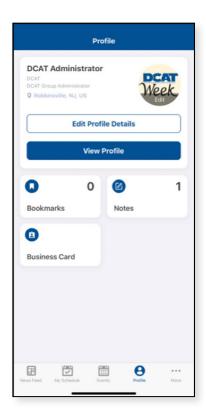


## MORE APP FEATURES

### **PROFILE (VIEW/EDIT)**

- **1.** Click the profile icon at the bottom of the screen.
- **2.** Click "View Profile" to see how your profile appears to other Users.
- **3.** Click "Edit Profile Details" to update the details in your profile and add a Bio.
- **4.** Click edit on the image to update your profile picture with an image from your device.
- **5.** When you are finishing making your changes, click Save.

\*Note: You are unable to make changes to your email address or company name from the app. If you have switched companies and need your email address or account name to get updated in our database, please reach out to <a href="mailto:support@dcat.org">support@dcat.org</a>.







# **MORE APP FEATURES**

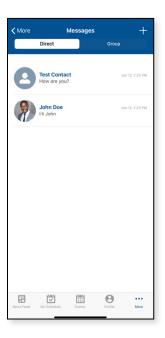
### **MESSAGES**

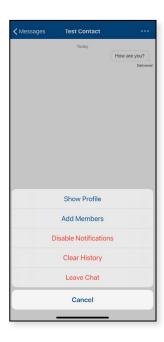
- Any messages you send and receive will be listed under "Messages."
- You can find messages by going to "More" at the bottom right of the screen then clicking "Messages."
- You can create a new message from this page by clicking the "+" option at the top right of the screen and searching for the contact you'd like to contact.
- Alternatively, you can message another user directly from the Users list.
- If you receive a message that you do not want to be included in, click the ellipsis in the top right corner to access the options to leave the chat.

### \*\*\*Please note the following\*\*\*

- Spam messaging is strictly prohibited in the DCAT Mobile App. Any reports of unsolicited Spam messages will result in your removal from the app.
- If you feel you receive spam messages, please message the DCAT Administrator or contact <a href="mailto:support@dcat.org">support@dcat.org</a> to report it.
- If you would like to make yourself invisible on the mobile app, please message the DCAT Administrator or contact <a href="mailto:support@dcat.org">support@dcat.org</a>.











### **MORE APP FEATURES**

### **APP USERS**

- This is a list of other DCAT Member Company Representatives who have downloaded and logged into the Mobile App.
- You can use the search bar at the top of the page to search for users by name, company and title.
- If you do not see your colleagues from your company listed, we encourage you to invite them to download the app.
- You can click on any user to read more about them. You can also send them a message, add a note about them or mark them as a favorite.
- To block a user from contacting you, click the ellipsis in the top right of the screen from inside the user's profile, then select "Block User."

### **MY SCHEDULE**

• Use the "My Schedule" tool to add programs and events you plan to attend during DCAT Week 2023 and upcoming events throughout the year.

### **EVENTS**

- Click the Events icon at the bottom of the screen to access details about upcoming events.
- All DCAT Week Resources will be linked inside of the DCAT Week event page.

### DCAT VALUE CHAIN INSIGHTS & DCAT PODCAST

• Access DCAT Value Chain Insights any time on the go directly from the app! Read and listen to the latest news impacting the pharmaceutical manufacturing value chain.

#### **RESOURCES**

• This page lists the User Guide and any quick links you might need immediate access to.

### **QR HUB**

- The QR Hub is a digital business card you can use to quickly exchange information with other DCAT members during DCAT Week.
- Simply open the QR Hub to display your QR card, scan another person's card and access the cards you have already scanned.

### **SETTINGS**

• This page is your general settings page to manage your notification preferences, log out, view DCAT policies and more.

#### **TROUBLESHOOTING**

• If you have any questions or concerns, please contact <a href="mailto:support@dcat.org">support@dcat.org</a> or you can message the DCAT Administration inside the mobile app.